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 FORM APPROVED
 OMB NO. 0938-0391

 DEPARTMENT OF HEALTH AND HUMAN SERVICES
 CENTERS FOR MEDICARE & MEDICAID SERVICES

45th 6/18/11

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 445205	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/04/2011
NAME OF PROVIDER OR SUPPLIER CONSULATE HEALTH CARE OF CHATTANOOGA			STREET ADDRESS, CITY, STATE, ZIP CODE 8249 STANDIFER GAP ROAD CHATTANOOGA, TN 37421		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS Complaint investigation numbers 26555 and 27917 were completed during the annual Recertification Survey at Consulate Health Care of Chattanooga on May 2-4, 2011. No deficiencies related to the complaints were cited under 42 CFR PART 483.13, Requirements for Long Term Care.	F 000	Preparation and submission of this plan of correction does not constitute an admission or agreement by the provider of the truth of the facts alleged or correctness of the conclusions set forth on the statement of deficiencies, the plan of correction is prepared and submitted solely because of the requirements under State and Federal Law. This Plan of Correction will serve as the Facility's allegation of substantial compliance.		
F 281 SS=E	483.20(k)(3)(i) SERVICES PROVIDED MEET PROFESSIONAL STANDARDS The services provided or arranged by the facility must meet professional standards of quality. This REQUIREMENT is not met as evidenced by: Based on medical record review and interview, the facility failed to ensure monthly recapitulation orders were accurate for nineteen (#2, #9, #14, #20, #21, #25, #26, #27, #28, #29, #30, #31, #32, #33, #34, #36, #37, #38, #17,) of thirty eight residents reviewed. The findings included: Medical record review of resident #2's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #9's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #14's May 2011, recapitulation orders revealed " ...Aspirin	F 281	The services provided or arranged by the facility must meet professional standards of quality. 1. Resident # 2 clarification order per NP: D/C Aspirin (Baby) 81mg (milligram) tablet EC (Enteric Coated) for >Bayer Aspirin EC 1 tab po daily. New Order: ASA 81 mg 1 po daily (chewable). 2. Resident # 9 clarification order per NP: D/C Aspirin (Baby) 81 mg tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day. New Order: Continue ASA 81mg EC 1 po q day.		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 281	Continued From page 1 (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #20's May 2011, recapitulation orders revealed "...Aspirin (Baby) 81 mg. tablet EC for >Bayer Aspirin EC 1 tab by mouth every day..." Medical record review of Resident #21's May 2011, recapitulation orders revealed "...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day ..." Medical record review of Resident #25's May 2011, recapitulation orders revealed "...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day ..." Medical record review of resident #26's May 2011, recapitulation orders revealed "...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #27's May 2011, recapitulation orders revealed "...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #28's May 2011, recapitulation orders revealed "...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of Resident #29's May	F 281	3. Resident # 14 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth every day. New Order: Aspirin 81mg 1 po q day (chewable) 4. Resident # 20 Clarification order per NP: D/C Aspirin (Baby) 81 mg tablet EC for > Bayer Aspirin EC 1 tab by mouth every day. New order: Aspirin 81 mg 1 po q day (chewable) 5. Resident # 21 Clarification order per NP: D/C Aspir-low 81 mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day. New Order: Aspirin 81 mg 1 po q day (chewable) 6. Resident # 25 Clarification order per NP: D/C Aspir-low 81 mg tab DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day. New Order: ASA 81 mg 1 po q day (chewable) 7. Resident # 26 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day. New Order : ASA 81 mg 1 po q day (chewable) 8. Resident # 27 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC 1 tab by mouth every day. New Order: ASA 81 mg 1 po q day (chewable) 9. Resident # 28 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day New Order: ASA 81 mg EC 1 po q day		

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F 281	Continued From page 2 2011, recapitulation orders revealed " ...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day ..." Medical record review of resident #30's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #31's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of Resident #32's May 2011, recapitulation orders revealed " ...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day ..." Medical record review of Resident #33's May 2011, recapitulation orders revealed " ...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day ..." Medical record review of resident #34's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..." Medical record review of resident #36's May 2011, recapitulation orders revealed " ...Aspirin (house) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..."	F 281	10. Resident # 29 Clarification order per NP: D/C Aspir-low 81 mg tablet DR for Bayer Aspirin EC (Enteric Coated) takes 1 by mouth every day. New Order: ASA 81 mg 1 po q day (chewable) 11. Resident # 30 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth every day New Order: Continue ASA 81 mg EC 1 po q day 12. Resident # 31 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth every day. New Order: Continue ASA 81 mg EC 1 po q day 13. Resident # 32 Clarification order per NP: D/C Aspir-low 81 mg tablet DR for Bayer Aspirin EC (Enteric Coated) takes 1 tab by mouth every day. New Orders: 81mg Aspirin 1 po QD (chewable) 14. Resident # 33 Clarification order per NP: D/C Aspir-low 81 mg tablet DR for Bayer Aspirin EC (Enteric Coated) takes 1 tab by mouth every day. New Orders: ASA 81 mg 1 po daily (chewable) 15. Resident # 34 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day. New Order: Continue ASA 81 mg EC 1 po q day 16. Resident # 36 Clarification order per NP: D/C Aspirin (house) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth every day New Order: Continue ASA 81 mg EC 1 po q day		

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F 281	<p>Continued From page 3</p> <p>Medical record review of resident #37's May 2011, recapitulation orders revealed " ...Aspirin (house) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..."</p> <p>Medical record review of resident #38's May 2011, recapitulation orders revealed " ...Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for> Bayer Aspirin EC 1 tab by mouth every day ..."</p> <p>Interview on May 4, 2011, at 10:00 a.m., in the conference room with the Pharmacist Consultant and the Director of Clinical Services revealed the pharmacy inputs the physician's orders and prints the monthly recapitulation orders. Continued interview confirmed the May 2011, recapitulation orders were inaccurate and stated the nineteen residents were to receive enteric coated aspirin, and the original physician orders stated chewable/house aspirin. Continued interview confirmed the nurse's did not check the original physician's orders to ensure accuracy of the May 2011, recapitulation orders.</p> <p>Medical record review of resident #17's May 2011, recapitulation orders revealed " ...Isosorbide Mononitrate 20mg tablet ...take 2 tabs by mouth every day ..."</p> <p>Medical record review of the hospital return physician's orders dated April 17, 2011, revealed " ...Isosorbide Mononitrate 20mg tablet ...take 1 tab by mouth every day ..."</p> <p>Interview and review of resident #17's May 2011, recapitulation orders and hospital return</p>	F 281	<p>17. Resident # 37 Clarification order per NP: D/C Aspirin (house) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth every day. New Orders: Continue ASA 81 mg EC 1 po q day</p> <p>18. Resident # 38 Clarification order per NP: D/C Aspirin (Baby) 81 mg (milligram) tablet EC (Enteric Coated) for > Bayer Aspirin EC 1 tab by mouth q day New Order: Continue ASA 81 mg EC 1 po q day</p> <p>The Director Of Clinical Services/ and her designees will perform audits on residents with Aspirin orders and clarification orders will be performed by the NP by 5/18/2011. The Director of Clinical Services and/Designee will conduct In-Services on Resident MAR's Recapitulation with the nursing staff involved in monthly recaps. Performed on 5/11/2011, 5/12/2011, 5/13/2011, 5/15/2011, 5/16/2011, 5/17/2011, and 5/19/2011 on recapitulation orders. The Director of Clinical Services, Administrator, and Unit Managers will meet with Pharmacy Director, Pharmacist, and Pharmacy staff representative, and will develop a QI plan to monitor/audit the residents on ASA, 5/16/2011. Pharmacy will participate in the monthly recapitulation with the staff at CHC. Variances will be corrected and recapitulation nursing staff will be re-educated and/or counseled. Variances will be reported and discussed at the Monthly Quality Assurance Meetings.</p> <p>1. Resident # 17 Clarification orders provided by the NP as follows: D/C Isosorbide Mononitrate 20 mg 2 tabs q daily. New Orders: Isosorbide Mononitrate 20 mg po daily.</p>		

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F 312	Continued From page 5 resident's room revealed the resident's finger nails had dark debris under the finger tips, and the resident's toe nails were approximately ½ centimeter past the toe tips. Continued observation revealed approximately ten 1 inch long hairs on the resident's chin. Observation and interview on May 4, 2011, at 10:10 a.m., with Registered Nurse (RN) #2 in the resident's room revealed the resident had a shower on the evening shift May 3, 2011, and the resident's finger nails had dark debris under the finger tips, the resident's toe nails were approximately ½ centimeter past the toe tips and the resident had approximately ten 1 inch hairs on the chin. Continued interview confirmed the resident's finger nails required cleaning, the resident's toe nails required trimming and the resident required assistance to remove the chin hairs.	F 312	2. Residents will be monitored during ADL care for long nails, toe nails, facial hair present and will be cleaned and trimmed as needed. 3. The Director of Clinical Services and /Designee will conduct In-Services for nursing staff on 5/11/2011, 5/12/2011, 5/13/2011, 5/15/2011 concerning ADL's with nail grooming, facial hair and hygiene. 4. The Director of Clinical Services, Unit Managers, and/or Charge Nurses will monitor resident's appearance daily during rounds and document for appropriate resident nail grooming and facial hair. Variances will be corrected and staff will be re-educated and /or counseled. Variances will be reported and discussed at the Monthly Quality Assurance Meetings. Substantial Compliance 6/15/ 2011		
F 315 SS=D	483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. This REQUIREMENT is not met as evidenced by: Based on medical record review, observation,	F 315	The facility will ensure each resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much as normal bladder function as possible.		

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F 315	<p>Continued From page 6</p> <p>review of facility policy, and interview, the facility failed to provide appropriate perineal care for three residents (#1, #2, #5) and failed to complete the assessment to re-train a resident to improve continence for one (#11) of thirty-eight residents reviewed.</p> <p>The findings included:</p> <p>Resident #1 was admitted to the facility on January 28, 2011, with diagnoses including Palliative Care, Alzheimer's Dementia, and Urinary Tract Infection (UTI).</p> <p>Medical record review of the Minimum Data Set (MDS) dated April 4, 2011, revealed the resident had impaired short and long term memory, was incontinent of bowel and bladder, and required assistance with all activities of daily living.</p> <p>Medical record review of the hospital History and Physical dated March 23, 2011, revealed the resident was admitted to the hospital with early Sepsis from a UTI, caused by Escherichia Coli (E. Coli)(bacteria found in the bowel).</p> <p>Observation on May 3, 2011, at 1:20 p.m., in the resident's bathroom revealed Certified Nurse Assistant (CNA) #1 assisted the resident to stand (after urinating and having a bowel movement) from sitting on the toilet. Continued observation revealed CNA #1 used a towel wet with water and washed the resident's perineal area.</p> <p>Resident #2 was admitted to the facility on April 5, 2010, with diagnoses including Difficulty walking, Hemiplegia (weakness on one side of the body),</p>	F 315	<p>1. Residents # 1, # 2, and # 5 were observed after toileting by the ADON West Unit Manager with the Aides performing perineal care on each resident for correct procedure on 5/5/2011.</p>		

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F 315	<p>Continued From page 7 and had recent diagnoses of UTI.</p> <p>Medical record review of the MDS dated February 25, 2011, revealed the resident had impaired short and long term memory, was incontinent of bowel and bladder, and required assistance with all activities of daily living.</p> <p>Medical record review of the laboratory results dated March 17, 2011, revealed the resident had a UTI.</p> <p>Observation on May 2, 2011, at 1:30 p.m., in the resident's room revealed CNA #2 and CNA #3 assisted the resident with perineal care. Continued observation revealed the resident was incontinent of bladder and had a small amount of bowel movement. Continued observation revealed CNA #3 assisted the resident onto the back, removed the soiled brief, and CNA #2 took a wet baby wipe and wiped on each side between the leg and labia, then without turning the wipe wiped downward between the labia.</p> <p>Interview on May 2, 2011, at 1:40 p.m., with CNA #2 outside of the resident's room confirmed CNA #2 wiped on each side between the leg and labia, then without turning the wipe wiped downward between the labia.</p> <p>Resident #5 was admitted to the facility on February 14, 2011, with diagnoses including Difficulty Walking, Dementia With Behaviors, and Acute Renal Failure.</p> <p>Medical record review of the MDS dated March 29, 2011, revealed the resident had impaired</p>	F 315			

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F 315	<p>Continued From page 8</p> <p>short and long term memory, required assistance with all activities of daily living, and was incontinent of bowel and bladder.</p> <p>Observation on May 2, 2011, at 1:30 p.m., in the resident's room revealed CNA #2 and CNA #3 assisted the resident with perineal care. Continued observation revealed the resident was incontinent of bladder. Continued observation revealed CNA #3 assisted the resident onto the back, removed the soiled brief, and CNA #2 took a wet baby wipe and wiped on each side between the leg and labia, then without turning the wipe wiped downward between the labia.</p> <p>Review of the facility's Perineal Care policy and procedure revealed "...rinse perineal area with soap and water..."</p> <p>Interview on May 4, 2011, at 10:05 a.m., with the Director of Clinical Services in the conference room confirmed the three resident's perineal care was not performed appropriately to prevent UTI'S.</p> <p>Resident #11 was admitted to the facility on January 26, 2011, with diagnoses including Myocardial Infarction, Deep Vein Thrombosis, and Acute Renal Failure.</p> <p>Observation on May 3, 2011, at 9:35 a.m., revealed resident #11 sitting in the wheelchair in the room. Continued observation and interview revealed the resident alert and pleasant. Continued interview revealed the resident "some of the time" was aware of urge to go to the bathroom to empty the bladder, and was "almost all the time" aware of the need to go to the bathroom for a bowel movement. The resident</p>	F 315			

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F 315	<p>Continued From page 9</p> <p>stated, "I have not made it to the bathroom for BM (bowel movement) twice while I was waiting for help ...I am in a wheelchair."</p> <p>Medical record review of the Admission Data Collection Form dated January 26, 2011, revealed the resident was alert, short and long-term memory was without problems; had modified independence with cognitive skills for decision making; required one-person assist for transfers; and was continent of bowel and usually continent of bladder.</p> <p>Review of the form Potential for Bowel/Bladder (B & B) Training dated January 26, 2011, revealed resident #11 scored "16". Review of the form revealed a score of 15-21 indicated the resident was a "good candidate for individualized training". Review of the form revealed a handwritten note which read, "Needs 3 day B & B assessment" and signed by the Staff Development Coordinator (SDC).</p> <p>Medical record review revealed no documentation of a three day bowel and bladder assessment.</p> <p>Review of the form Potential for Bowel/Bladder Training dated April 18, 2011, revealed resident #11 received a score of "8"; a decline in status from a score of 16 on admission. Review of the form revealed a score of 7-14 indicated the resident was a "candidate for toileting schedule (timed void)."</p> <p>Review of the facility policy titled Bladder Independence/Retraining revised January 2011, revealed, "A Potential for Bowel/Bladder Training</p>	F 315	<p>2. Resident # 11 was assessed by the Education Coordinator and placed on a 3-day re-training program on 5/6/2011 after assessment of toileting routine.</p> <p>3. Residents with incontinence were reviewed by the Education Coordinator on 5/3/2011.</p>		

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NAME OF PROVIDER OR SUPPLIER CONSULATE HEALTH CARE OF CHATTANOOGA			STREET ADDRESS, CITY, STATE, ZIP CODE 8249 STANDIFER GAP ROAD CHATTANOOGA, TN 37421		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 315	Continued From page 10 form will be completed. A resident that receives a score of ...15-21 are considered good candidates for retraining ...Information will be gathered by completing the Incontinence Data Collection Tool ...An observation of resident voiding times will determine residents who have potential for improved bladder training." Interview in the conference room with the Staff Development Coordinator (SDC #1) on May 3, 2011, at 10:07 a.m., verified resident #11 did receive a score which indicated a three day assessment; and confirmed the facility failed to perform the three day bowel and bladder assessment. Interview with the Director of Clinical Services in the conference room on May 3, 2011, at 10:18 a.m., verified resident had a decline in bowel and bladder function from admission; and confirmed the facility failed to complete the assessment which was a required step for retraining.	F 315	4. The Director of Clinical Services/Designee will conduct in-services for the nursing staff regarding, perineal hygiene, and the re-training program. In-services held on 5/11/2011, 5/12/2011, 5/13/2011, and 5/15/2011 for all nursing staff. 5. The Director of Clinical Services, Unit Managers/and or Charge Nurses will observe Aides performing perineal hygiene, 5 times a week on different shifts for 1 month and then weekly for 2 months with the nursing staff. The Education Coordinator/Designee will audit 3 clinical records a week for 3 months to monitor for Incontinence Assessment and the Re-training Program. Variances will be corrected and staff will be re-educated and/or counseled. Variances will be reported at the monthly Quality Assurance Meeting to ensure substantial compliance. Substantial Compliance 6/15/2011		
F 332 SS-D	483.25(m)(1) FREE OF MEDICATION ERROR RATES OF 5% OR MORE The facility must ensure that it is free of medication error rates of five percent or greater. This REQUIREMENT is not met as evidenced by: Based on medical record review, observation, and interview, the facility failed to administer four of forty-four medications without error resulting in a nine percent medication error rate. The findings included:	F 332	The facility will ensure that is free of medication error rates of five percent or greater.		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 332	<p>Continued From page 11</p> <p>Medical record review of resident #18's May 2011, physician's orders revealed "...Propranolol HCL UD take 3 tabs (30 mg) (milligram) by mouth twice daily record apical pulse prior to admin. Hold if pulse <60..."</p> <p>Observation on May 2, 2011, at 4:10 p.m., in the resident's room revealed Registered Nurse (RN) #3 administered one Propranolol 30 mg without obtaining resident #18's apical pulse prior to administration.</p> <p>Interview on May 2, 2011, at 4:20 p.m., outside of the resident's room confirmed the apical pulse was not obtained and recorded prior to administering the Propranolol 30 mg as the physician ordered.</p> <p>Medical record review of resident #4's May 2011, physician's orders revealed "...Hydrocod/Acetamin 5-500 tablet...take one tablet two times a day..."</p> <p>Observation on May 2, 2011, at 4:17 p.m., in resident #4's room revealed RN #3 failed to administer the Hydrocodone 5/500 mg.</p> <p>Interview on May 2, 2011, at 4:20 p.m., in the resident's hallway with RN #3 confirmed the Hydrocodone/Acetaminophen 5-500mg was not administered as ordered by the resident's physician.</p> <p>Medical record review of Resident #21's May 2011, physician's orders revealed "...Aspir-low 81mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day..."</p>	F 332	<p>1. Resident # 18 Order for Propranolol HCL UD take 3 tabs (30mg) (milligrams) by mouth twice daily, nursing staff will assess apical pulse and record prior to medication administration. (Staff will hold medication if apical pulse is less than 60).</p> <p>2. Nursing staff will be observed by the Unit Managers 1 x weekly on all 3 shifts while performing apical pulses when indicated prior to giving medications. Variances will be corrected and staff will be re-educated and/or counseled. Variances will be reported at the monthly Quality Assurance Meeting to ensure substantial compliance.</p> <p>3. The Director of Clinical Services/Designee will conduct in-services for the nursing staff performing apical pulses when indicated and ordered by physician prior to administration of medications. In-services held on 5/11/2011, 5/12/2011, 5/13/2011, and 5/15/2011 for all nursing staff.</p> <p>4. Resident # 4 Hydrocod/Acetamin 5-500 tablet take one tablet two times a day 8am and 4pm reviewed by the NP and clarification order: New order: Hydro/Acetamin 5mg/325mg tab take 1 tab po daily at 8pm.</p>		

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F 332	<p>Continued From page 12</p> <p>Observation on May 3, 2011, at 7:35 a.m., in resident #21's room revealed Licensed Practical Nurse (LPN) #1 administered one Aspirin 81mg chewable to resident #21.</p> <p>Interview on May 3, 2011, at 7:55 a.m., in the hallway near resident #21's room confirmed LPN #1 administered one chewable Aspirin 81mg tablet and the physician's order stated to administer one Enteric Coated Aspirin 81 mg.</p> <p>Medical record review of resident #17's May physician's orders revealed "...Isosorbide Mononitrate 20 mg tablet ...take 2 tabs by mouth every day..."</p> <p>Observation on May 3, 2011, at 8:00 a.m., in resident #17's room revealed RN #4 administered one Isosorbide Mononitrate 20 mg tablet to resident #17.</p> <p>Interview on May 3, 2011, at 8:10 a.m., with RN #4 outside of resident #17's room confirmed one Isosorbide Mononitrate 20 mg tablet was administered to resident #17, and the May 2011, physician's orders stated to administer two Isosorbide Mononitrate 20 mg tablets.</p>	F 332	<p>5. Resident # 21 Clarification order per NP: D/C Aspirin-low 81 mg tablet DR for Bayer Aspirin EC (Enteric Coated) take 1 tab by mouth every day. New order: Start Aspirin 81 mg po QD chewable.</p> <p>6. Resident #17 Clarification orders provided by the NP were as follow: D/C Isosorbide Mononitrate 20 mg 2 tabs q daily. New Orders: Isosorbide Mononitrate 20 mg po daily.</p> <p>7. The Director of Clinical Services/Designee will conduct in-services for the nursing staff on administration of medications. In-services held on 5/11/2011, 5/12/2011, 5/13/2011, and 5/15/2011 for all nursing staff.</p> <p>8. The Director of Clinical Services, Administrator, and Unit Managers will meet with Pharmacy Director, Pharmacist, and Pharmacy staff representative, and will develop a QI plan to monitor/audit the resident's monthly recapitulation orders, 5/16/2011. Pharmacy will participate in the monthly recapitulation with the staff at CHC. Variances will be corrected and recapitulation nursing staff will be re-educated and/or counseled. Variances will be reported and discussed at the Monthly Quality Assurance Meetings.</p> <p>Substantial Compliance 6/15/2011</p>		